

Practice-Web Dental Version 3.8

Following are the new features.

Security: Centralized management, including user groups are added with improved security options. Log on/log off. Blocks backdated entries. User interface is added to view to audit trail. If there is no password setup then press enter to continue. Please note that previous security options will have to be reentered. The employee names remain unchanged.

New Grids : A brand new grid control has been designed which will be used throughout the program. It is first replacing the current grids used in the Account module. It looks very similar to the old grid, but it allows text wrap, has better scrolling, better memory management, no flicker, etc. The biggest improvement is the text wrap. Now, rows can have longer, more meaningful descriptions.

Payment Plan Amortization: Total control over amount and date of each payment in the amortization schedule instead of the payment being the same every month.

Operatories: Operatory table added to database instead of using the definition table. This allows attaching dentists, hygienists, and clinics to operatories. Now, you can see the provider schedule as the background color in an operatory. Also, when you drag an appointment to a new operatory, it automatically changes the provider for you.

Patient balance: Option to track patient balances with or without insurance estimate taken into consideration.

Print Patient Progress Notes – Right-click on any procedure under progress notes/

Fee Schedule Tools: Clear a fee schedule, increase a fee schedule by a percentage, copy a fee schedule. Go to Lists Menu-> Edit Codes. Use the button on the right.

A button is added to Edit Claim page to split a claim into two separate claims when insurance pays on some procedures.

E-claims: if sending extractions, don't also show those teeth as missing.

E-claims: Amt paid by primary insurance gets sent on secondary claims.

Appointment Confirmation Tool: A separate user interface for confirming appointments instead of working off the daily schedule. It looks a lot like the current recall list. The advantage is that one can group family members to avoid calling twice. You can also handle postcards, reports, etc. Go to Appointments and click on the button left of printer icon. Select Confirmation. Recall, Tracker and Unscheduled list buttons are moved to this page.

Billing: Include general messages and/or dunning messages on batch billing. Dunning messages are based on a very customizable combination of billing type, account aging, and pending insurance payments. Inactive and deceased patients no longer show on bills.

Signaling: Overhauled messaging to be 100% reliable and faster. Uses simple database strategy instead of the old complex ports and threading. It's more scalable now, and it sets the foundation for a full-blown instant messaging system to be added later. Sound files no longer stored locally. This simplifies security and maintenance.

Multiple Treatment Plans: When there are alternate treatment plans, this makes it easier. This also allows you to archive treatment plans rather than just save a screen shot in the Images module. Size of TP note is increased and can be different for each TP. Descriptions of each procedure can be changed.

Graphical tooth chart enhancements: Control key not required to select multiple teeth. Dragging selects multiple teeth. Missing teeth never show, no matter which options selected in show menu. Can show procedures only for specific teeth.

Appointment Search: Search for an available appointment slot by certain criteria. Paste a new appointment in the pinboard and click on Search button.

Schedule recall appointments directly from the Make Appointment window on the right.

Cycle Billing: You can now print a small batch of statements each day. Anyone who has not had a bill within the last 30 days would get one. This required some changes to the aging calculations. They are now accurate to one day instead of based on the first of the month. This style of billing improves cash flow.

Deposit Slips: Added a deposit table to database. This allows you to actually attach your checks to a specific deposit rather than just using a report. No more having to remember when you made your last deposit, and it is one step closer to QuickBooks integration.

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Providers: Default and daily schedule for each provider instead of having to use notes.

Blockouts in Appointments module: Movable blocks of time that can be used for many things, such as reserving time for emergencies, optimizing daily production, notes, etc. They are better than notes because they can be repeating, and you can put appointments on top of them.

Tasks: User-defined lists that can be grouped into any number of categories, assigned to patients, etc. Can be used for daily check off lists, monthly checklists, tickler lists, private to do lists, or any other similar use.

User Interface: Staff module renamed to 'Manage' module. More functionality added. Icons for the main modules replaced by fancier ones.

Trojan: Trojan is a program that provides insurance benefits information. This will be the first step towards providing real time benefits information.

Backups: Built-in backup utility instead of having to use a separate program. It is simple at first and does not include backing up images, which you would still have to do separately if you use imaging. The backup can be done from any workstation rather than just the server. This makes it more convenient.

Patient Picture: Shows at the upper left of family module.

E-claims, X-12: Patient ID in addition to current subscriber ID. Support for pre-auths.

Dental Schools: Added following tables: Instructors, school classes (e.g. 2006 Dental, or 2005 Hygiene), school courses (e.g. OP 732 Operative Dentistry Clinic II).

Bridge to MedicTalk.com

Bridge to ImageFX

Account module and statements: Don't show any numbers on insurance claim line.

Payment plans now highlight attached splits when you click on them.

E-claims option to use the treating provider for all procedures. E.g. If procedures performed by hygienist, then this would ignore and only use the dentist (default).

Provider ID's on printed insurance claims. Uses the existing supplemental provider IDs designed for e-claims.

When printing a single claim, allow printing multiple copies.

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Line Item Accounting: Ability to attach payments and discounts directly to procedures, allowing very fine control over all financial data. You could already split payments by patient, and provider, and this will allow you to split by procedure and date too. Use it in situations where you need more control over an account.

Insurance Allowed Fees: Track allowed amounts for each insurance plan. You will be able to update the fees manually or when entering insurance payments that come in.

Printer Setup: You will be able to setup different default printers for each function in the program. This allows total control over routing labels, statements, color TPs, postcards, etc. specific to each workstation and prompt for a printer on each function.

Bridge: To www.housecallsweb.com for web-based appointment reminders using telephone, fax, or email.

Clinics: If you are running multiple practices on one database, you can now set them up so that at least you can split your deposit slip into different accounts. Each patient and payment can be assigned to a different clinic.

Label for single patient and a single label for an insurance carrier.

Procedure Notes: Require parameters like shade, carps, etc. This will prevent almost all forms of incomplete notes. Support for grids for RCT measurements, etc.

Merge Letter for a single patient: Or for a single Referral. Supplements the existing letter functions and the merging of reports with letters. But this is a letter or form for only one patient or referral source. Can be used for routing slips, referral letters, etc.

Update Feature: Check for updates to PW Dental and install them from the Internet.

Statement Improvements: Printer selection, due date, account number and aging.

Miscellaneous:

MySQL 4.1: Full support for the latest version of MySQL. This improves stability and also support for foreign languages.

Fee schedule user interface improvements: Double-click on fees to edit.

More options for which provider gets set to the billing provider on claims.

Option to hide fees on treatment plans.

Popup warning when trying to schedule an inactive or deceased patient.

Show priorities in Appt Edit window to allow setting up multiple planned appointments.

Any report can now be saved as an Excel spreadsheet.

Alt-N activates the notes in procedure edit window for easynotespro.com functionality.

Allow exporting appointment report to file. This allows postcards for confirmations.

Bridge to Planmeca system

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E-claims: Practice-Web Dental will generate E-claims in X12 (HIPAA 837) format. No other dental software can directly generate X12 format; they instead depend on the clearinghouse to do this. X12 format is directly accepted by some insurance carriers, especially Medicaid and Blue Cross. The number of insurance carriers accepting X12 will increase every few months, increasing your choices and options.

E-claims responses: 277U- Unsolicited Claim Status Notification. This is the simplest X12 format for getting a response from the clearinghouse on the status of claims recently sent (available the following day). There are many other additional X12 formats that will follow in future versions including 835-Payments, 276/277-Claim status request/response, 270/271-Eligibility, and 277-Request for additional information.

Prosthesis fields: In the procedure edit window, you now have a place to put whether a crown, bridge, or denture is initial or replacement, and what the original placement date was. There is also a claim note box.

Chart module: Shading on teeth for 3D appearance:

Recall: A recall table was added to the database, making due dates easily accessible and reporting more flexible. Directly print sheets of labels for recall. Directly print postcards in 3 different sizes with custom notes. More control over intervals, setting statuses, overriding due dates, keeping notes, etc.

Procedure Notes: Any procedure note can be locked, creating a legally tight patient record. The date that the note was locked will always show for future reference. Nobody can unlock it no matter whatever is the permission level.

Miscellaneous:

Elimination of the discount feature from within a payment. It will be replaced by adjustment functionality.

Bridge to Sirona Sidexis Imaging

The Select Patient drop down list was refined slightly.

Changed behavior when double clicking on blank area of Appointments module.

Set date when quick add procedure in appointment.

Adding a new referral was streamlined and more features added to referrals.

Today's procedures highlighted in Progress Notes

Added an option to let multiple versions of the program run simultaneously for Windows terminal services.